

TUITION REBATES

FRY'S GROCERY GIFT CARD PROGRAM – Frequently Asked Questions

Is the Fry's grocery gift card program a part of CGLS Scrip program? No, they are separate programs that have different benefits and rebates for the campus of Christ's Greenfield. They have different ordering procedures and require separate paperwork. Both the scrip and Fry's programs benefit our campus by providing rebates through purchases made at retailers. CGLS Scrip is a national program through the Great Lakes Scrip Company; Fry's is a local program. However, both programs function separate from one another. In an effort to simplify the process for participants, this FAQs is specific to the Fry's Gift Card program.

How does the program work? First – sign up. A registration form must be completed and turned in to the school office.

I'm already registered, what do I do next to begin earning rebates thru Fry's? Once you have received your gift card, it will be preloaded with \$5.00 ready to be used (\$5.00 is due when you order your card). During your first grocery shopping visit stop by a cashier or the customer service desk to load your card up to \$500. Then it is ready to be used to purchase your groceries. You earn a rebate of 3% to 6% depending on how much our organization spends every six months. The more we spend, the higher our rebate. Each time you shop you have the option to reload your card - right at the register or visit the customer service desk prior to completing your shopping. You can reload your card up to \$500. Your Fry's gift card can be used to purchase groceries, gas (at participating stores) and a variety of other national retailer's gift cards including Visa, Master Card and Phone Cards at the Fry's customer service desk (see your local store for a list of retailers). All these purchases earn rebates when the gift card is used for the purchase transaction. Church families follow the same procedure.

Can I order a second card for my spouse? Yes – it is often more convenient for a family to have 2 cards with different account numbers so they each have one in their wallet. You will need to make sure that you indicate to the CGLS team member that you are ordering two cards. They will be issued under your family name with a #1 or #2 to assist us in accounting. Both cards will pay rebates to your personal family tuition account or Church ministry as indicated on your original registration form.

Why do I have to register before I can earn Fry's rebates? Registering for the Fry's Grocery Gift Card Program tells the finance team how to apply rebates. If you order a Fry's card and do not have a registration form on file, the rebates you earn will automatically go CGL Church "Faith Builds" Scholarship Fund for Concordia Students and NOT your own tuition account or preferred ministry area. You must be a confirmed Fry's Grocery Gift Card Program member if you wish to earn rebates via FRY'S for your personal tuition account.

Do I have to order Fry's cards every week? No, you need one card per family. You use this card all year and recharge it at the register each time you shop.

What forms of payment does Fry's accept to recharge my card? Fry's accepts personal checks, debit cards, cash, or credit cards.

How fast is the money available after I recharge my card? Fry's tells us it can take up to 15 minutes for the funds to become available for use. However, most participants report that the funds become available instantly upon recharging. To avoid a delay in line, participants may choose to recharge their card upon entering the store as opposed to waiting until check-out.

How can I use my Fry's gift card? Your card is the same as cash in Fry's and may be used to purchase items at your nearest Fry's Food & Drug or Fry's Marketplace stores. Gift cards cannot be redeemed for Western Union, Western Union Money Orders, Lottery or event tickets. **The gift card is accepted in all Kroger owned stores throughout the U.S. and can be sent to family and friends out of state and still benefit Christ's Greenfield and your tuition account as long as the card is reloaded and originated from the CGLS office.**

How much money can I earn in rebates? Fry's rebates are paid based on sales –

3%	\$2,000-\$10,000
4%	\$10,001-\$25,000
5%	\$25,001-\$75,000
6%	\$75,001 & UP

How often are rebates paid? Fry's pays rebates twice per year, and your tuition account or selected ministry will receive your portion of the rebates in early April and October. Rebates are based on the total sales for our organization on the last day of each 6 month qualifying period. (Aug. 2nd thru Jan. 30th and Jan. 31st through July 31st)

How do we maximize our rebates to receive 6%? Simply refer your friends and family to sign up for the Fry's gift card program. If 100 families spend \$100/week at Fry's, our organization will hit the 6% level in less than 2 months. Your rebate will be paid on EVERY purchase you make using your Christ's Greenfield issued Fry's card – even your first purchase will be paid at 6% IF we reach the minimum on or before the last day of the 6 month qualification cycle.

Can I still use coupons, special offer certificates and my Fry's VIP shoppers card in conjunction with my Fry's gift card? Yes. You can use it all!

Is it true that Christ's Greenfield Lutheran School PTL can earn up to \$2,000 with the Fry's "Cool Cash" program? Yes, and we can do it ! All supporters of CGLS or CGLC are encouraged to link their Fry's VIP card with the "Cool Cash" program. This program is separate from the Fry's gift card program, and the best part is we can do both! Your VIP card must be re-linked each year. When you check out, just give the cashier our school ID# 0000011408. You can also ask your friends and family anywhere in AZ to link their cards to support our school. So, every time you shop, you earn money for your tuition account, the Church and the PTL of Christ's Greenfield Lutheran School!

How do I order my Fry's gift card? Stop by the school office and pre-order your gift card. Please attach \$5.00 cash or check to your initial order form. Cards ordered by Monday at 4pm will be available for pick-up each Friday.

How often can I reload my card? Are there any limits? You can reload as often as you wish, and at any time and in any amount up to \$500. Cards that maintain a zero balance for 90 days will become deactivated and a new card will need to be ordered.

What if I forget my Fry's gift card balance? You can always find the balance of your gift card by looking at the bottom of their latest receipt, or by calling 866-822-6252.

What if the magnetic strip stops working on my pre-loaded card? If this occurs, ask the cashier to manually key in the card number at the register. If this does not work, you need to replace your card. Contact consumer services department at 1-800-828-5235, option #2, and Fry's will issue another card for the balance that is on the original card. It is CRITICAL that this new card number be recorded with a CGLS team member in the school office. Failure to register your new card number with a school team member will prevent you from earning rebates. Only registered and issued Fry's cards from Christ's Greenfield Lutheran Church and School can earn rebates as indicated on your registration form.

What if I lose my card? If you lose your card, it is like losing cash and the money you have lost cannot be replaced. If you lose a card, you will need to order a new card. New cards can be ordered in the school office. Simply fill out a Fry's form to cancel your card and then authorize a pre-order of a new card. You will need to provide \$5.00 cash to authorize a replacement card. The CGLS team member will notify the finance team that your upcoming rebates will now be associated with a new "number".

Why must I pay \$5.00 cash with the order of my card? Gift cards must be issued with a balance. Fry's has established a \$5.00 minimum to participate. This is your money, and the full \$5.00 is loaded on your card, ready for your first purchase and recharge. There is no fee to participate in the Fry's gift card program.

What happens to my rebate money if my child/ren are no longer enrolled at CGLS? If you are registered through Fry's program and have selected that your rebates be applied to a family tuition account, the rebates are handled like any other balance. Rebates earned will first be applied to any tuition balance due, if there is no balance due; then rebates will automatically transfer to the CGLC "Faith Builds" Scholarships Fund for Concordia Students. If you chose to change the original selection made on your registration form, then your request must be received in writing by the Fry's Grocery Gift Card Program team a minimum of 30 days in advance of the rebate distribution dates. Rebates are only payable as internal credits postings towards the selected account. No cash or checks can be made payable to individuals.

Should I save my Fry's receipts? Although both Fry's and CGLS makes every effort to maintain accurate records, mistakes can occur. We do not require you to retain your Fry's receipts, but participants who have designated that their rebates go to a tuition account, may consider keeping records of their recharge transactions until they receive their rebates in early April and October.

What if I have questions about the Fry's gift card program? School and church families should send their question by email to jwelch@cglsschool.org